Sector 05 — Event Safety, Security and Medical Matters



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1 — Introduction

The recent Final Tournaments of the UEFA European Under-21 Championship have attracted a considerable number of foreign supporters who created inside and outside of the Stadiums a colourful atmosphere. It is anticipated that this trend will enhance, particularly in the event of a centrally located Host. On another rather negative side, the current political and social situation in Europe must be taken into consideration when drawing-up a security concept for any event.

In the light of the above, safety and security is becoming an increasingly important aspect of the Tournament and must become an integral part of the overall organisation from the very start of the planning process.

UEFA expects the Host Association to guarantee high standards on safety and security measures and services.

2 — Roles and responsibilities

UEFA

UEFA as the event owner is responsible for providing information gathered during the previous finals and tournaments on the Tournament operations in general and event specific safety, security and medical requirements, data and guidelines necessary to develop jointly an Integrated Safety, Security and Medical Concept for the Tournament.

UEFA will support the Host Association in the process of developing and implementing mutually agreed tasks and missions. During Matchday operations UEFA's safety and security officers and experts will support the local project management and the event-related private and public safety and security entities in the delivery of the Tournament.

Host Association

The Host Association, as the party assuming all the obligations imposed to the event organiser by the applicable laws will have full and exclusive responsibility for all aspects of safety, security and service (including licences and permits) related to the Tournament, as defined in the Staging Agreement.

The Host Association, together with the Authorities and the support of UEFA, will have to develop and ensure the implementation of the Integrated Safety, Security and Medical Concept for the Tournament that addresses the situation across all event operations and at each Official Site and other event-related sites.

Although the Host Association has full responsibility for safety, security and medical matters, it is acknowledged that it will not be able to fulfil such responsibilities without the close cooperation and proactive involvement of the relevant Authorities in the Host Country and Host Cities.

Therefore the Host Association needs to get the relevant Guarantee from the national and local Authorities and submit them as an integral part of the Bid Dossier (see the Sector 05 - Event Safety, Security and Medical Matters of the 2021-23 UEFA European Under-21 Championship Bid Dossier Template).

Government and Authorities

All relevant public Authorities and related agencies must take any necessary measures to guarantee the safety of all people attending Tournament-related events in the Host Cities and Host Country throughout the period of the Tournament, including medical matters. These measures must comply with local laws and regulations and with the recommendations laid out in the Council of Europe Treaty Series No. 218 - Council of Europe Convention on an Integrated Safety, Security and Service Approach at Football matches and Other Sports Events and other locally identified good practices.

Each of such Authorities have to guarantee to the Host Association that they will bear all costs associated to their measures taken in favour of a safe and secure Tournament, in particular all measures on the public domain.

3 — Integrated Safety, Security and Medical Concept

The Integrated Safety, Security and Medical Concept must detail the various roles and responsibilities of all the parties involved, such as national and local Authorities, police and other law enforcement and emergency services, Stadium management, private security personnel, stewards and volunteers. Evidence of a coordinated and integrated approach to safety, security and medical matters is of paramount importance.

This concept will be separated into two distinct areas. The first focusing on safety and security-related matters and the second on medical matters for the general public as well as UEFA's main target groups (defined below).

Safety and Security

The first part of the Integrated Safety, Security and Medical Concept should focus on the Host Country's and relevant Host City's security-related experience from previous major events (whether sports-related or not) held in each City or region. Furthermore traditions and proven practices of previous finals and tournaments, identified good professional practices as well as the security laws, regulations and guidelines applicable locally and nationally have to be considered. Finally, UEFA strongly recommends that the recommendations laid out in the Council of Europe Treaty Series No. 218 - Council of Europe Convention on an Integrated Safety, Security and Service Approach at Football matches and Other Sports Events apply.

The Integrated Safety, Security and Medical Concept must address the following areas:

- 1. risk analysis;
- 2. capabilities to host the Tournament and related events;
- 3. organisational structure;
- 4. command and control and lines of communications;
- 5. crisis management;
- 6. action plan; and
- 7. budget.

The concept must cover all event-related areas in the Host Country such as, airports, railway stations and other major transport hubs, access routes, the Stadium and adjacent event infrastructures, the team hotels, the UEFA headquarters and staff hotels, as well as the other Official Sites.

Furthermore, the Integrated Safety, Security and Medical Concept must address the topics listed below:

- a) Legislation (restraints/constraints)
- b) International cooperation
- c) Judicial system
- d) Counterterrorism and protective security
- e) Policing and law enforcement
- f) Public health and safety
- g) Stadium safety management
- h) Competence and preparedness
- i) Supporter empowerment
- j) Safety management of public viewing areas
- k) Impact of the mobility concept on safety and security

After the appointment of the Host Association for the Tournament, UEFA's project management team will support the Host Association in defining the steps on how to develop and implement the Integrated Safety, Security and Medical Concept in close cooperation with the relevant public Authorities and the private safety and security partners.

4 — Medical requirements

The second part of the Integrated Safety, Security and Medical Concept will focus on the medical services provided for the wide range of target groups, including elite sports professionals, staff and VIPs, and those visiting the Host Country as spectators. This area is essential in order to guarantee that the Tournament remains a safe and successful event with effective and comprehensive medical care provided for everyone involved in the Tournament.In cooperation with the Government, ministry of health and local health Authorities, the Host Association has the responsibility to develop this part of the concept.

Details of the services expected can be found in the UEFA Medical Regulations and in the U21 Final Tournament Medical requirements.

Introduction

For the Tournament to be a safe and successful event, effective and comprehensive medical care for everyone involved in the event is essential. It is the responsibility of the Host Association to ensure that the medical services meet the expectations of the wide range of target groups, including elite sports professionals, staff and VIPs, and those visiting the Host Country as spectators.

The objectives for the provision of medical care and services for the Tournament are:

- comprehensive, expedient and simple access to high quality medical care and services in the Host Cities for all UEFA target groups from arrival until departure day;
- simple but comprehensive organisational structure in each Host City for medical services accessible 24/7 in case of emergencies;
- state of the art medical infrastructure and equipment in each Host City including;
 - one reference emergency hospital for the teams (minimum requirement);
 - one identified local imaging facility (MRI, X-ray, ultrasound) for the teams;
 - available general practitioner, dental and emergency services for all UEFA target groups (teams, match officials, VIPs, UEFA staff and general public);
 - appropriate Stadium medical services for the teams, match officials, VIPs, staff, suppliers, media and the general public.

The requirements for provision of medical services vary depending on the target group.

UEFA target groups:

Medical care for the UEFA target groups must be based on the Medical requirements for UEFA Final Matches: UEFA officials, teams & VIPs. The UEFA target groups include:

- teams (players and participating staff);
- referees;
- · match officials;
- quests and VIPs;
- staff and UEFA family;

Roles

Chief Medical Officer

The Host Association must appoint a Chief Medical Officer 12 months prior to the Final Tournament in order to plan arrange and ensure the implementation of the medical services. This operator will be UEFA's main contact person in terms of medical arrangement and will be in charge of preparing the pretournament medical information provision to be shared with the teams and the match delegate two weeks prior to the final tournament.

Stadium medical operator

The Stadium medical operator is responsible for the overall medical services at the Stadium, including provision of services for the teams, referees, VIPs, UEFA family and spectators. This operator may be the existing medical services provider at the Stadium or a private company contracted by the Host Association

to provide medical services specifically for the Tournament, including set-up and dismantling operations. The Stadium operator must plan in coordination with the relevant local Authorities to ensure a joined approach to emergency services, particularly with regards to mass casualty situations.

5 — Conclusions

Bidders are expected to demonstrate their understanding and their agreement with the scope and challenges of the Tournament event safety, security and medical operations by signing the Guarantee and Confirmation Letter provided in Sector 05 – Event Safety, Security and Medical Matters of the 2021-23 UEFA European Under-21 Championship Bid Dossier Template. Bidders should be realistic about potential areas of weakness and be aware of their need for continuous improvement of their capabilities on their roadmap to a safe and secure Tournament.

In addition, the competent Authorities in the Host Country must confirm in writing that all necessary steps to inform the relevant persons within the competent Authorities have been implemented.